

Contessa

Ergonomic Mesh Chair

Instructions for Use



OKamura

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OKamura

Safety Instruction (Keep this operation manual)

Symbol indications

Various symbol marks are used in this instruction manual and displayed on the products to show correct and safe usage and to avoid harm to you and others or damage to property. Please understand those before reading the main text of this manual.



Caution

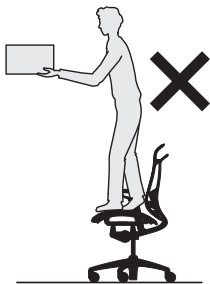
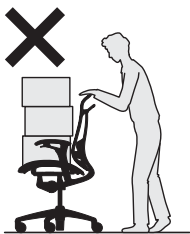
User must follow this instruction to prevent from accidents and injuries, or damages to their property.

Caution

● Do not handle roughly, or use improperly.

· Do not use as a carrier.

· Do not stand on the chair or sit on the front side of seat or armrest.

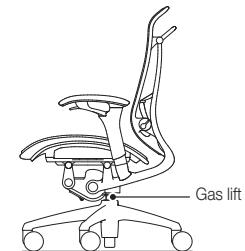


● Do not disassemble or repair on your own. Please contact our official dealers when needed.



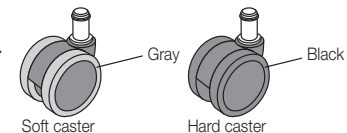
● No remodeling. Okamura will have no responsibility for any disadvantage caused by remodeling.

● Gas lift replacement and handling should only be carried out by the trained personnel.

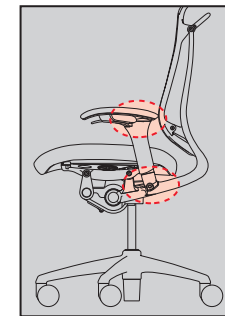


● Casters

- For hard floors made of ceramic, stone, or wood, use soft casters.
- For soft floors using carpet or rug, use hard casters.
- Color identification of wheel --- Hard caster : Black, Soft caster : Gray.



● Be careful not to get your fingers, hand or clothes caught in the gaps between the moving parts or the back of the pad when adjusting the position of the arm. Also, make sure that the arms are fixed tightly before use.



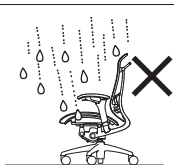
Installation

Please follow instructions below. Failure may cause serious damage to the product.

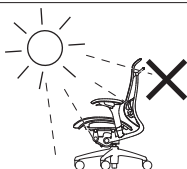
Indoor use only.



No outdoor or waterfront use.



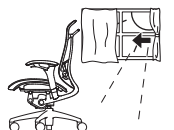
Avoid direct sunlight.



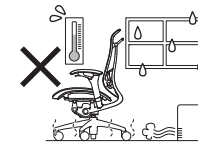
Do not place on uneven floor.



When placing alongside windows, use curtain or blind to avoid from direct sunlight.



Avoid high temperature, high humidity, or extraordinary aridity.

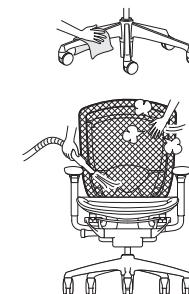


Do not place product under heater or air-conditioner exhausting high temperature air.



For maintenance

- Regular maintenance is tips for long-life use.
- If found unstable due to loose bolts and screws, tighten them.
- For daily care, use a well-wrung soft cloth.
- For stained part, use neutral detergent (1-3%) and completely remove detergent with dry soft cloth.
- For mesh and cushion parts, remove dust by tapping the cloth surface with brush or using vacuum cleaner.
- Cushion part cannot be dry-cleaned so that replacing is recommended if exceptionally dirty.



Part names

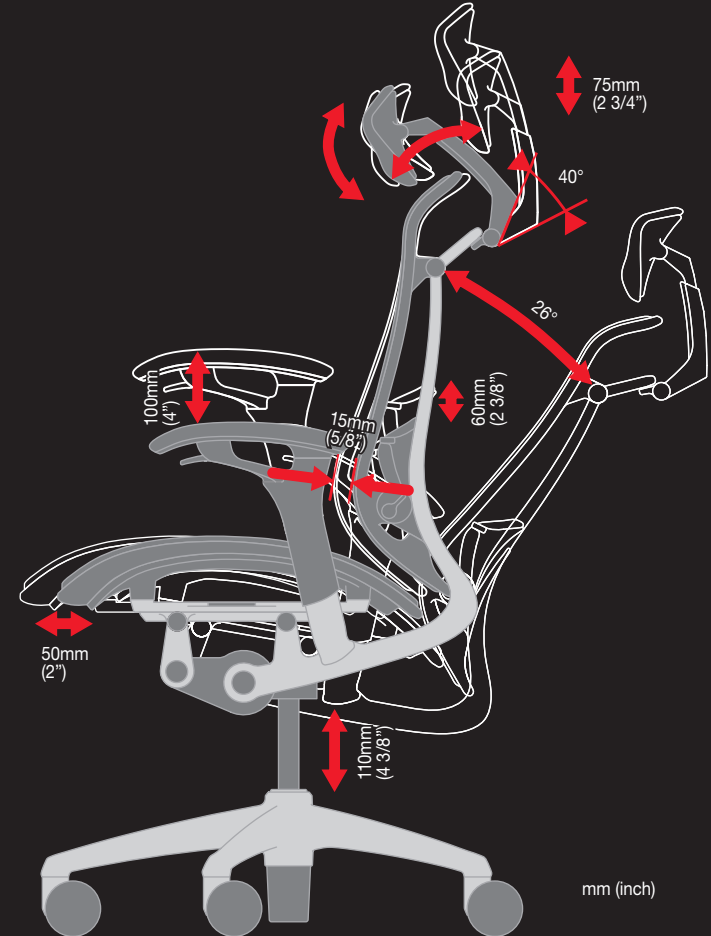
■ Headrest type



■ Standard type

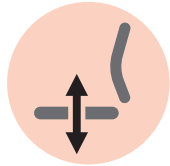


Adjustable range

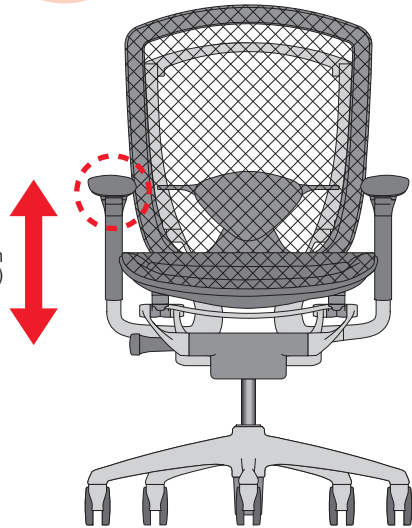


Seat height adjustment

Adjust the seat height using the seat height adjustment lever at the front of the right armrest. The seat will be lowered if you lift the lever while seated, and it will stop at any position you release the lever at. The seat will be raised if you lift the lever while not seated on the seat.



110mm
(4 3/8")



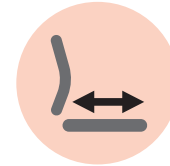
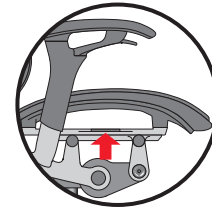
mm (inch)



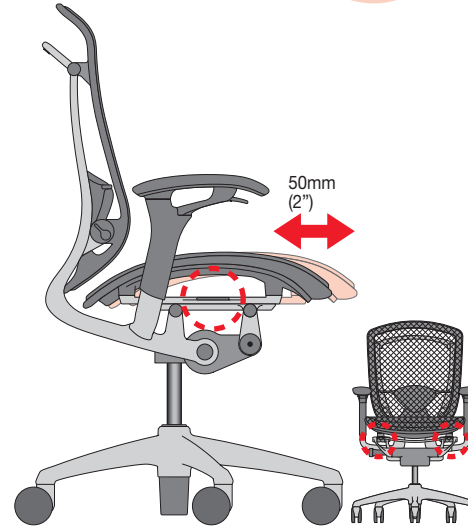
Seat depth adjustment

Adjust the seat depth by sliding the seat forward or back within a range of 50 mm (2") using the seat slide lever underneath the seat. This allows for maintaining an appropriate distance between the back and the front edge of the seat, reducing pressure on the back of the knees and providing reliable support for the lower back.

* When the fixed arm is attached, the seat does not slide forward or back.



50mm
(2")

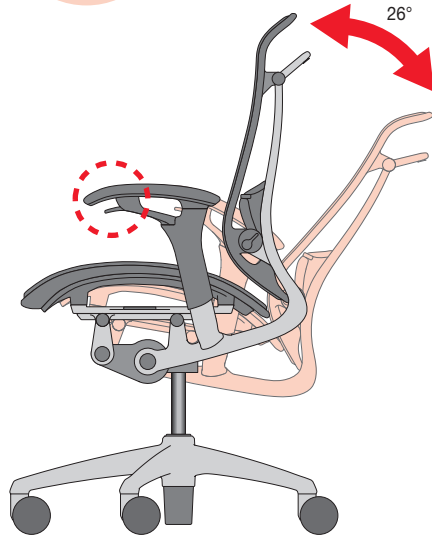


mm (inch)

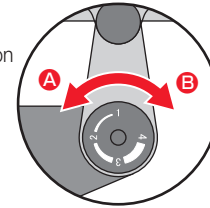


Reclining adjustment

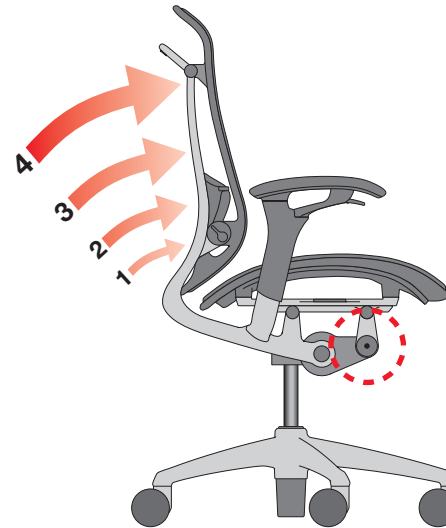
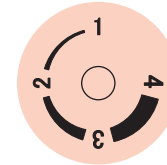
Adjust the backrest recline by using the reclining control lever at the front of the left armrest. Click the lever in the tilted position to lock reclining. To release the lock, click the lever once again. When releasing the lock, slightly lean against the backrest.



If you turn the dial in the [A] direction (counterclockwise) as shown in the illustration on the right, the tension to the backrest will be decreased.
4 → 3 → 2 → 1



If you turn the dial in the [B] direction (clockwise) as shown in the illustration on the right, the tension to the backrest will be increased.
1 → 2 → 3 → 4



Reclining tension adjustment

Adjust the reclining tension by using the reclining tension control dial under right side of the seat. The digit on upper side of dial indicates the tension level. The backrest tension increases as the number increases from 1 to 4. Adjust the tension with the backrest at the forward position.

Note

To operate, verify that the reclining lock is released, and move your back away from the backrest before using the reclining tension adjustment lever. Make sure that the dial is fixed at the 1, 2, 3, or 4 position. Do not use this product if the dial is in an intermediate position.



Operation guide

Adjustable armrest

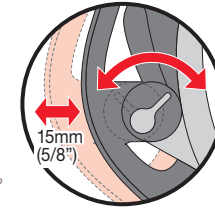
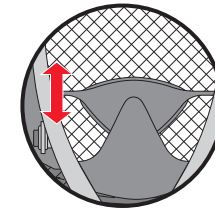
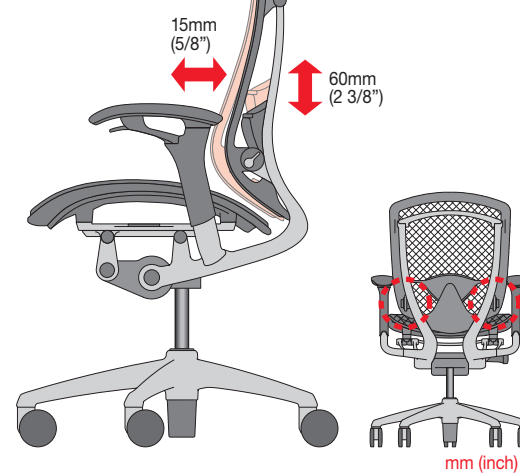
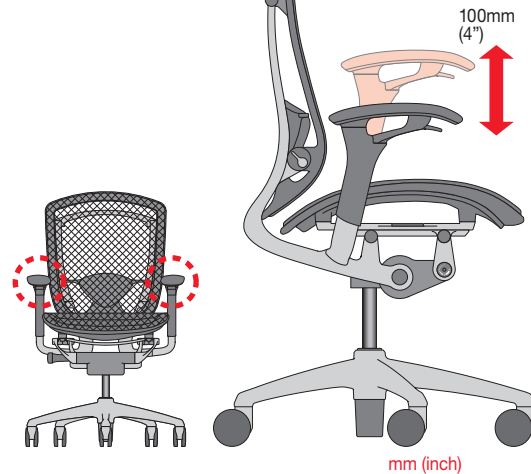
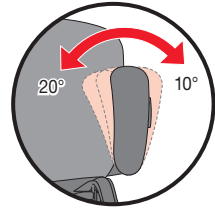
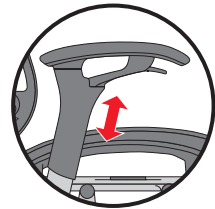
Adjusting height and angle.

Lift the ratchet-type adjustable arm up for optional adjustment. To return the arm to the lowest position, lift up the arm to the highest position.

The arm pads are adjustable for angles outside (10°) and inside (20°) according to your needs.

Note

Do not lift up the chair by holding the adjustable arms. When lifting up this product, push down the adjustable arms to the lowest position.



Lumbar Support

Adjusting height and longitudinal position.

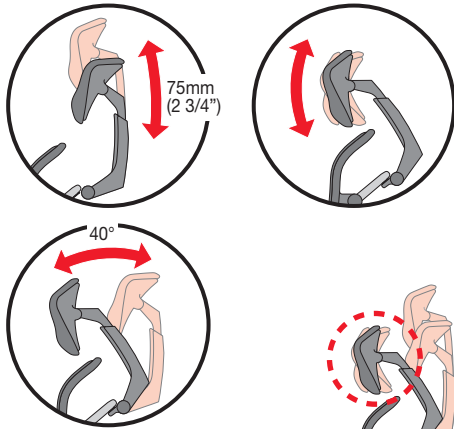
To adjust the height of the lumbar support behind the backrest, hold the tabs and lift up and down the lumbar support. To adjust the front and rear positions, turn the levers on both sides of the backrest.



Adjustable Small Headrest

Adjusting height, longitudinal position, and inclination.

The height, front and rear positions, and angles of the small headrest are adjustable. Operate slowly while holding the headrest part. Adjust it so that it is comfortable. The height is adjusted by the ratchet system. To return the headrest to the lowest position, lift up the headrest to the highest position.



mm (inch)

Note

The large headrest is fixed and cannot be adjusted.



Materials

Part			Materials
Structural parts	Backrest		Metal (aluminum) >ADC<
	Body	Frame	Glass reinforced polyamide >PA-GF<
		Seat cushion type	Inner shell
		Cushion	Polyurethane >TPU<
	Seat mesh type	Frame	Glass reinforced polyamide >PA-GF<
	Support base		Metal (aluminum) >ADC<
	Legs		Metal (aluminum) >ADC<
	Adjustable arm	Support	Metal (steel)
		Movable parts	Metal (stainless steel)
		Pad	Thermoplastic polyurethane resin >TPU<
	Fixed arm	Support	Metal (aluminum) >ADC<
		Pad	Thermoplastic polyurethane resin >TPU<
	Small headrest	Support	Glass reinforced polyamide >PA-GF<
		Pad	Polyurethane >TPU<
		Inner shell	Polypropylene resin >PP<
Large headrest	Mesh frame	Glass reinforced polyamide >PA-GF<	
Covering material	Mesh	Polyester	
	Cloth	Polyester	
Cushion material	Backrest	Polyurethane	
	Seat	Polyurethane	

* > XX < indicates the materials of the parts. This information is useful for recycling.

* Please understand that product specifications might change without prior notification due to improvements made to the product.

Troubleshooting

Problem	Check	Solution	Page	
The seat cannot be lifted up.	Are you sitting on the seat when adjusting the seat height?	Adjust the seat height while not seated on the seat.	7	
	Is the seat height in its highest position?	The seat cannot be lifted up beyond the highest position.	7	
The seat cannot be lowered.	Are you sitting on the front edge of the seat?	Sit on the center of the seat while adjusting.	7	
	Is the seat height in the lowest position?	The seat cannot be lowered beyond the lowest position.	7	
The seat slide lever does not work.	Are you sitting on the seat when adjusting the seat depth?	Adjust the seat depth while not seated on the seat.	8	
The reclining tension control dial does not turn.	Is the backrest locked so that the dial does not turn?	Use the reclining control lever to release the lock so that the backrest moves by leaning against it.	9	
The backrest does not recline.	Is the reclining control lever locked?	Lift the lever to release the lock, and then lean against the backrest.	9	
	Is the reclining tension control dial set to the strongest (4) position?	Turn the reclining tension control dial counterclockwise to set the dial at the 1 or 2 position.	10	
	Is the backrest fixed to a position other than at the default position (upright) and is the reclining tension control dial fixed in an intermediate position, such as between 1 and 2?	When the reclining tension control dial turns		Turn the reclining tension control dial to set it to the 1 position. Hold and release the reclining control lever, and strongly lean against the backrest. Repeat this a few times. When the backrest returns to the default position, confirm that the reclining tension control dial is set to the 1 position correctly.
		When the reclining tension control dial does not turn		Hold and release the reclining control lever, and strongly lean against the backrest. Repeat this a few times. When the backrest returns to the default position, confirm that the reclining tension control dial is set to the 1 position correctly.

Problem	Check	Solution	Page
The arm cannot be lowered. The height of right and left arm differs.	(Refer to the procedure on page 11.)	Lift up the arm to the highest position to lower the arm to the lowest position. Then lift up the arm for adjustment.	11
Casters do not move smoothly.	Are you using soft casters on a rug or carpet?	Use hard casters.	*
	Are they tangled with lint or wool?	Remove lint or wool or replace the casters.	*
Casters are slippery.	Are you using hard casters on hard floors such as ceramic tiles?	Use soft casters.	*
Chair makes noise.	-	Visit a retail shop or the nearest branch.	*

* Please contact an official dealer.

